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Department of Industrial and Manufacturing Systems Engineering

The Hurricane Decision Simulator A Tool for Marine Forces in New Orleans to Practice Hurricane Preparedness

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MORS National Security Risk Analysis Community of Practice September 20, 2018

## U.S. Marine Forces Reserve (MFR)



Major General Burke Whitman



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## **MFR Decision Support Matrix**

## Hours before arrival of 39-mph winds

- 96 hours: Send advance emergency relocation staff (ERS) to alternate headquarters
- 2. 96 hours: Send liaison officers to local municipal emergency operations centers
- 3. 72 hours: Send rest of ERS to alternate headquarters
- 4. 72 hours: Activate remain behind element to stay if evacuation ordered
- 5. 60 hours: Evacuate or shelter in place
  - 48 hours: Transfer command and control to alternate headquarters

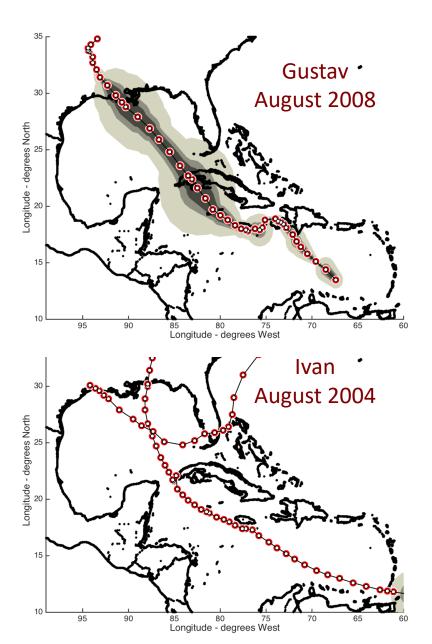
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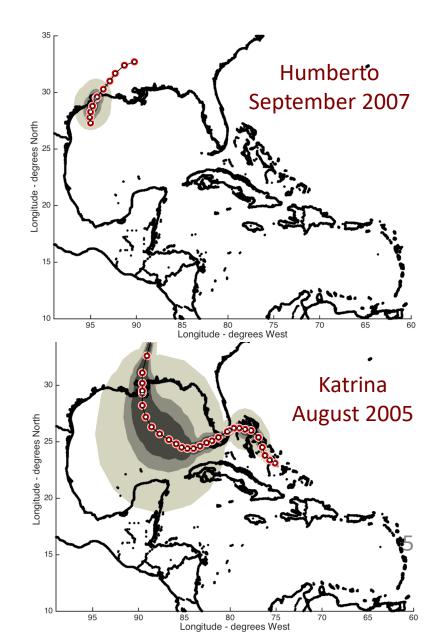
## Isaac 72 hours before landfall



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## Every storm is different





## Challenges in hurricane preparation

Progress: Errors and forecast products ≠ last season's

Updates: current forecast ≠ next forecast

Error: forecast ≠ outcome

Forecast variables ≠ impact variables

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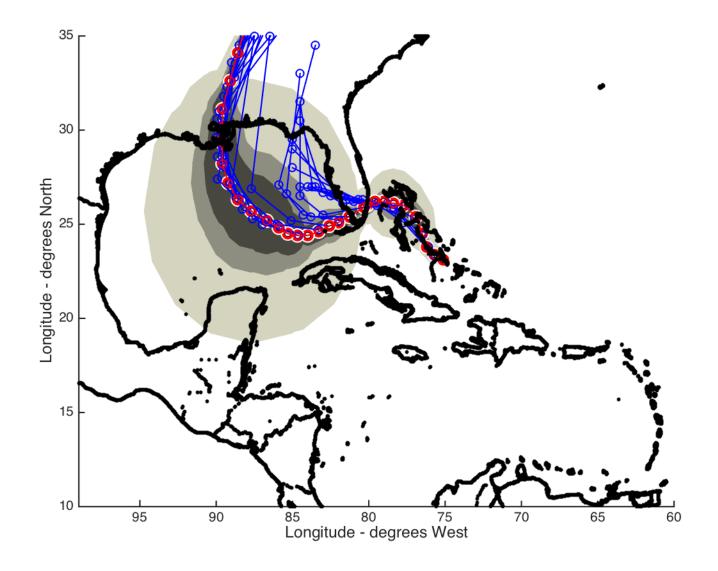
# Hurricane Decision Simulator (HDS)

- Training tool to make hurricane preparation decisions
- Key characteristics
  - Simulated storms (storm and forecasts)
  - User decisions
  - Actions of other entities
  - Consequences of storm plus decisions

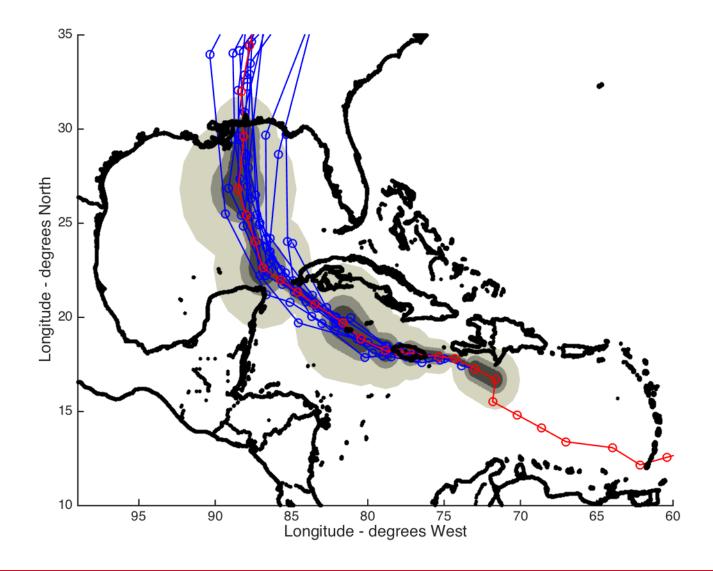
## Storm model

- Synthetic storms
  - Realism storms should <u>feel</u> believable
  - Features should <u>span</u> realistic ranges
  - Unusual events <u>should</u> occur in synthetic storms
- Storm forecasts in 6-hour increments
  - Most likely path (forecast track)
  - Probability forecasts for next 120 hours
- Realistic forecasts: forecast errors consistent with recent National Hurricane Center forecasts

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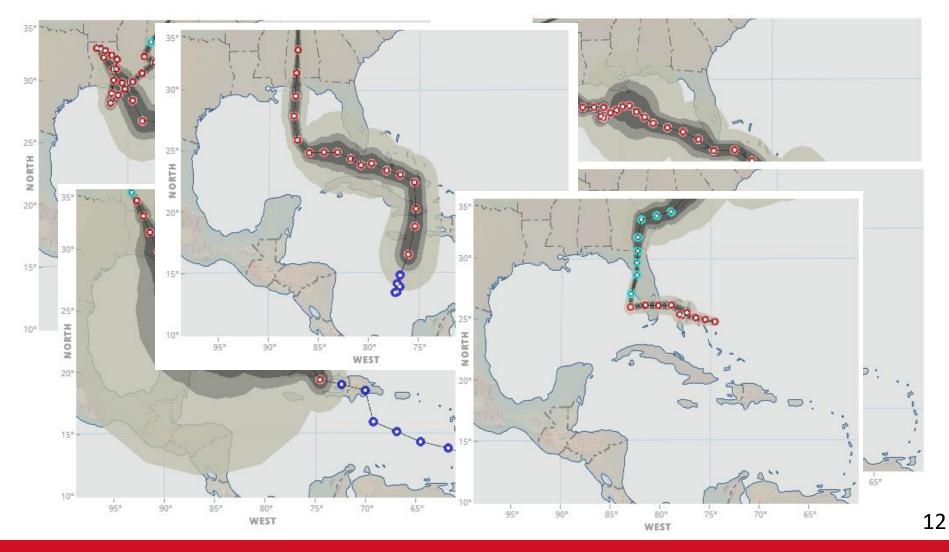
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## Use by the Marines

- Individual training by crisis action team and emergency relocation team (almost 200 people) since Fall 2015
- Used in developing annual (team) specialized hurricane exercises

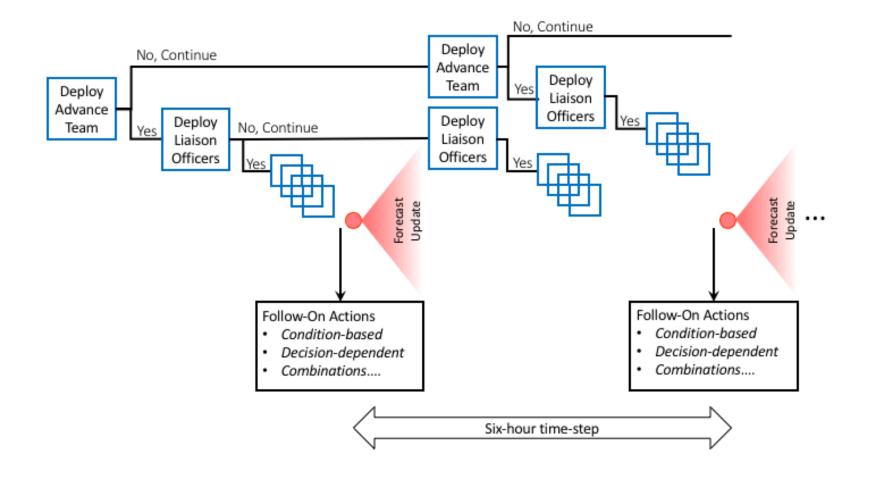
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## **Experience more simulated storms**



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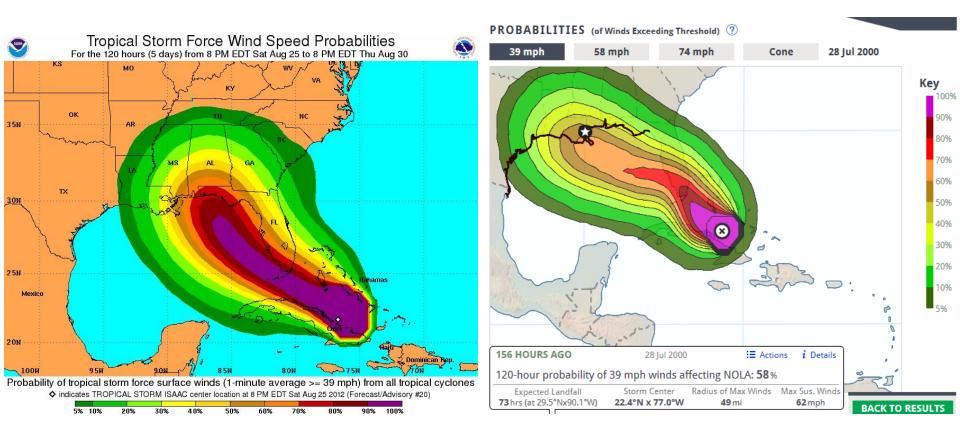
# Focus on decision making with uncertainty



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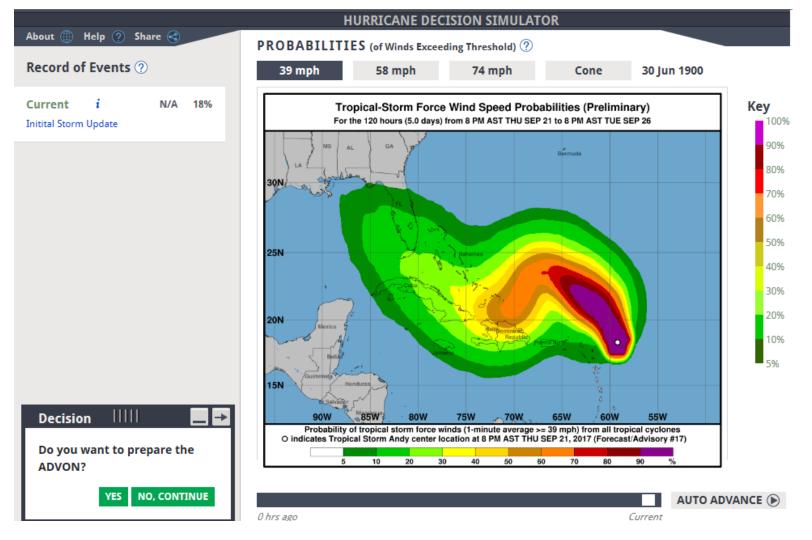
## **Understand forecast products**



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## Develop simulation tool for other bases



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# Storm selector

#### HURRICANE DECISION SIMULATOR: Storm Selector



#### Sort by: Unsorted

 $\sim$ Showing 13 of 13 storms

#### Page 1

#### Closest Approach (i)

🗆 0 - 25 mi 26 - 50 mi □ 51 - 100 mi □ 100 - 200 mi □ > 200 mi

#### Wind Speeds (i)

□ < 39 mph 39 - 53 mph 54 - 73 mph > 73 mph

#### Hurricane Probability

- 0
- □<1%
- 1 25%
- $\square 26 50\%$
- 51 75%
- 76 99%
- > 99%



32 mi 103 mph 100% Get URL Storm ID: 262018



118 mph 100% 79 mi Get URL Storm ID: 182019





121 mph

100%

Get URL

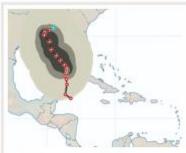
46 mi

Storm ID: 322018

33 mi

Storm ID: 032017

121 mph 100% 47 mi Get URL Storm ID: 312020



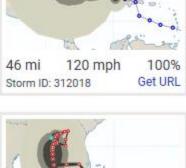
102 mph

3000

100%

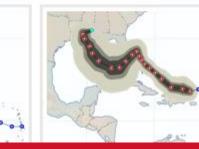
Get URL

121 mph 54 mi 100% Get URL Storm ID: 442020





87 mi 103 mph Get URL Storm ID: 402020





## Research question

 Does the Hurricane Decision Simulator help people make better decisions?

 How does the Hurricane Decision Simulator impact or change people's decision making?

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## Subjects

- Engineering economy class in Spring 2017
- 157 undergraduate students, engineering majors
- Mostly juniors and seniors

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# Text description (day 1)

- You are the Commander of U.S. Marine Forces Reserves (MARFORRES) whose headquarters are located in New Orleans, Louisiana. ...
- Tropical cyclone
  - Probability of tropical force winds
  - Probability of hurricane winds
  - Expected time to landfall
- Evacuation costs
- Marines timeline

#### Evacuate, shelter in place, neither?

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## Three scenarios

	Probability wind speed > 39 mph	Probability wind speed > 74 mph	Expected hours to landfall
Scenario 1	77	31	58
Scenario 2	84	22	59
Scenario 3	100	52	58

- Costs of evacuation = \$300,000 per day for 1-2 weeks
- Marines' timeline recommends evacuating 60 hours before arrival of winds

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## Experiment

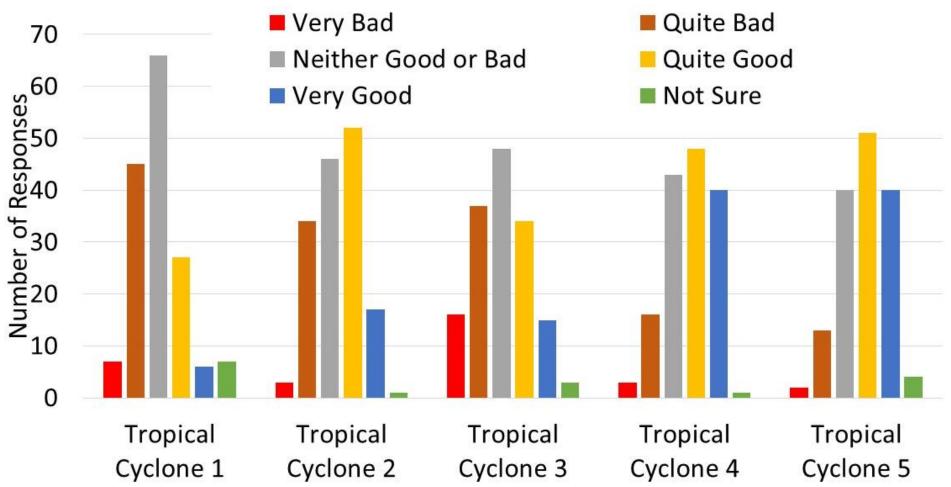
- Introduction to the Hurricane Decision Simulator (HDS)
- Subjects practiced with HDS (~15 minutes)

<u>Day 2</u>

- Each subject made decisions for the exact same 5 storms in HDS
- Subjects recorded information
  - Details of the storm
  - Riskiness of storm
  - Subjective evaluation of decision-making processes
- Final 3 storms in HDS equivalent to text description on day 1

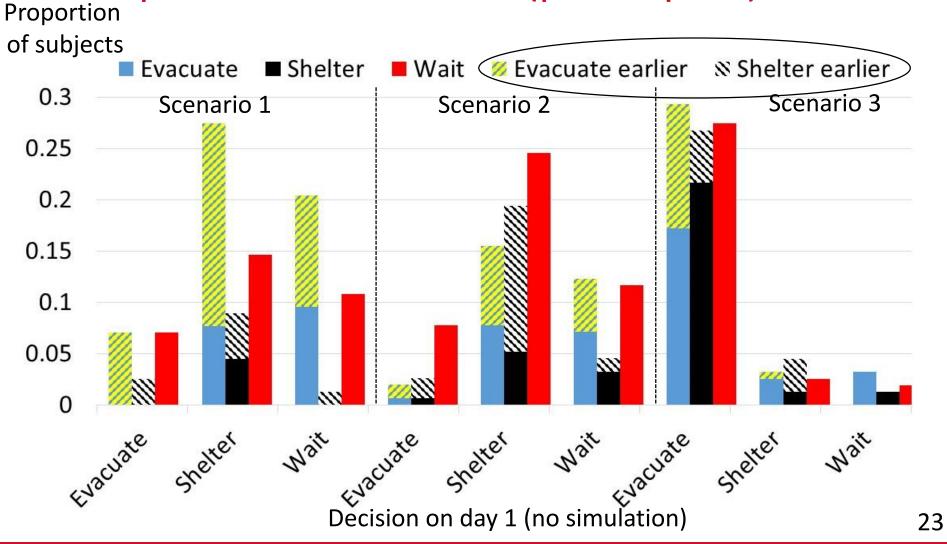
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# Subjective evaluation of decision-making process



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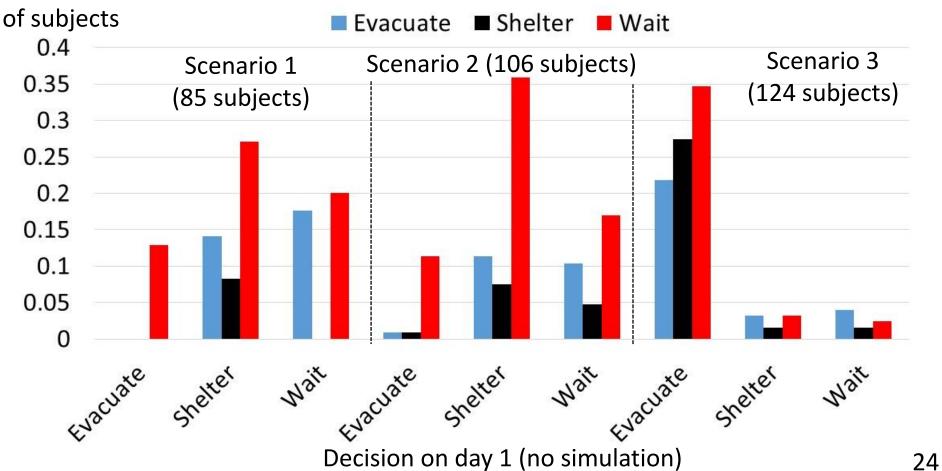
# Comparison of decisions (pre vs post)



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# Excluding subjects who evacuate / shelter earlier

Proportion



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# Impact of practicing with the HDS

- People seem more likely to switch their decisions after practicing with HDS
- Choosing decision with HDS seems more than just random chance
- HDS may slightly influence people to wait to evacuate or shelter, especially for difficult decisions

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## Conclusions

- HDS provides
  - Experience that impossible to gain through real world
  - Unique tool to help senior leaders practice making decisions in a dynamic an uncertain environment
- People that practice with the HDS feel more comfortable making decisions in that context

# Acknowledgements

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Regnier, E., & MacKenzie, C.A. (2017). The Hurricane Decision Simulator: A tool for Marine Forces in New Orleans to practice operations management in advance of a hurricane. *Manufacturing & Service Operations Management*. In press. <u>https://doi.org/10.1287/msom.2017.0694</u>

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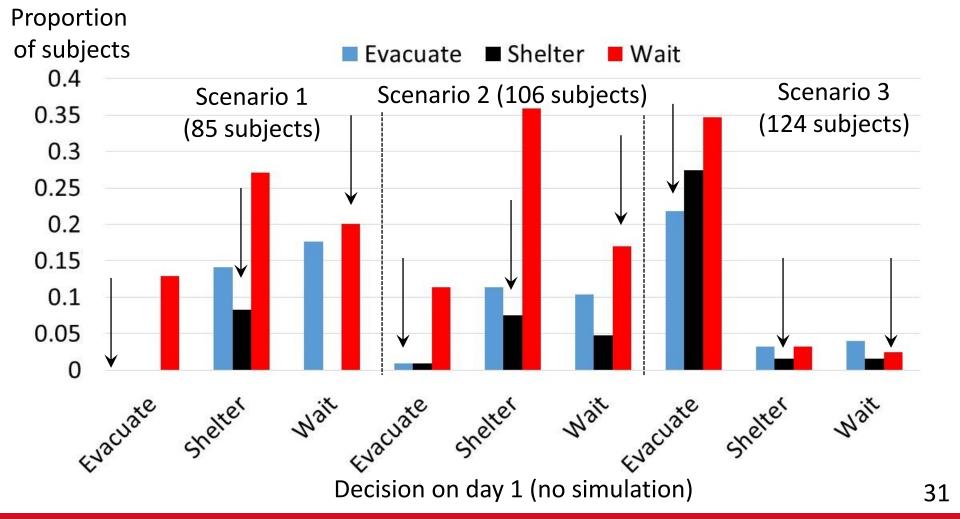
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## BACKUP

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- Subject is more likely to make a different decision when using the Hurricane Decision Simulator
- Null: probability of making same decision on days 1 and 2 equals probability of making different decision

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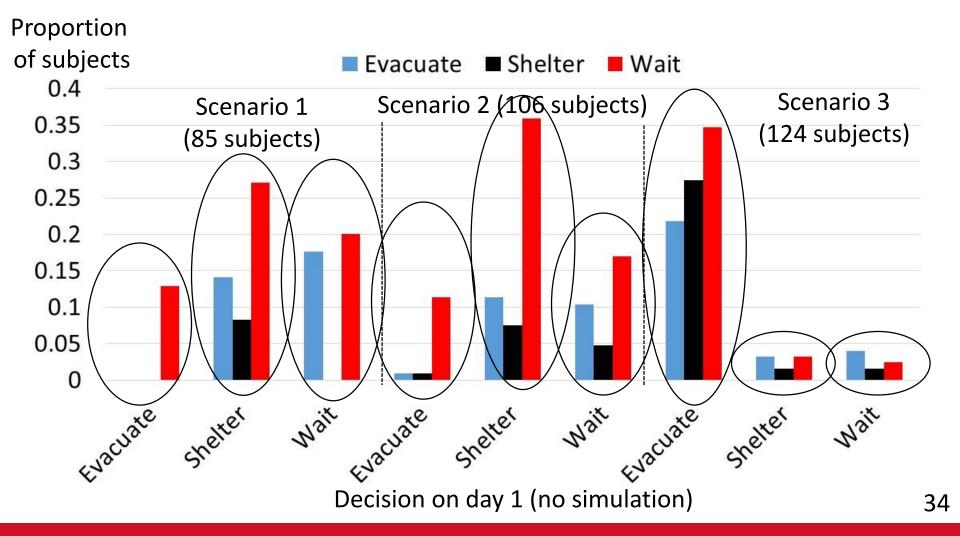
- Subject is more likely to make a different decision when using the Hurricane Decision Simulator
- Null: probability of making same decision on days 1 and 2 equals probability of making different decision)

	p-value
Scenario 1	4E-06
Scenario 2	3E-06
Scenario 3	4E-10

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- Subject more likely to switch than what random chance would predict
- Null: probability of "Evacuate" equals probability of "Shelter" equals probability of "Wait"

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## Hypothesis 2 using Bayesian analysis

- Jeffrey's prior, p~Dirichlet(0.5)
- Posterior, p~Dirichlet(0.5 + number of subjects)

	Given day 1 decision, probability 3 decisions on day 2 are equally likely		
Day 1 decision	Evacuate	Shelter	Wait
Scenario 1	0	4E-4	0
Scenario 2	2E-5	0	9E-4
Scenario 3	0.01	0.11	0.07

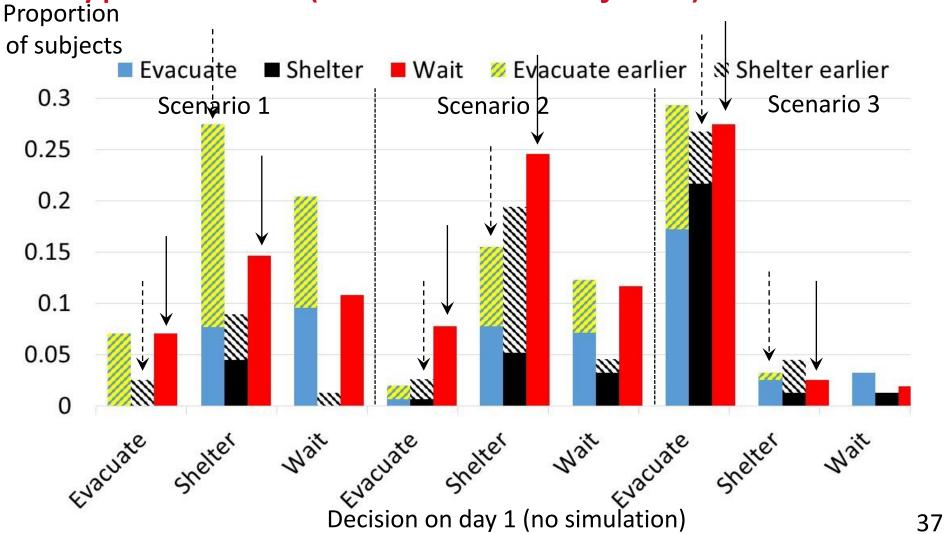
Based on 200,000 simulations of posterior distribution

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- Given that a subject switches between days 1 and 2, more likely that a subject switches to "Wait"
- Null: probability of switching from "Evacuate" to "Shelter" or from "Shelter" to "Evacuate" equals probability of switching to "Wait"

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# Hypothesis 3 (data for all subjects)



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## Hypothesis 3 using Bayesian analysis

- Jeffrey's prior, p~Dirichlet(0.5)
- Posterior, p~Dirichlet(0.5 + number of subjects)

	Given evacuate on day 1, P(shelter > wait) on day 2	Given shelter on day 1, P(evacuate > wait) on day 2
Scenario 1	0.034	0.99
Scenario 2	0.021	0.038
Scenario 3	0.46	0.63

Based on 200,000 simulations of posterior distribution

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