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Department of Industrial and Manufacturing Systems Engineering

How I Learned to Stop Worrying and Love Disruptions

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November 11, 2015

U.S. Marine Forces Reserve



Lt. Gen. Rex McMillian

Evacuate?

- 1,000 Marines on base
- If you wait to order evacuation until 30-40 hours before hurricane, Marines could be stuck in traffic as the rest of New Orleans tries to evacuate
- If no evacuation and hurricane strikes
 - Potential loss of life
 - Potential of city infrastructure disabled
- \$300,000 for each day that Marines have evacuated

Questions for risk analysis

- 1. What can go wrong?
- 2. How likely is to go wrong?
- 3. What are the consequences?

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Interdependent ecomony





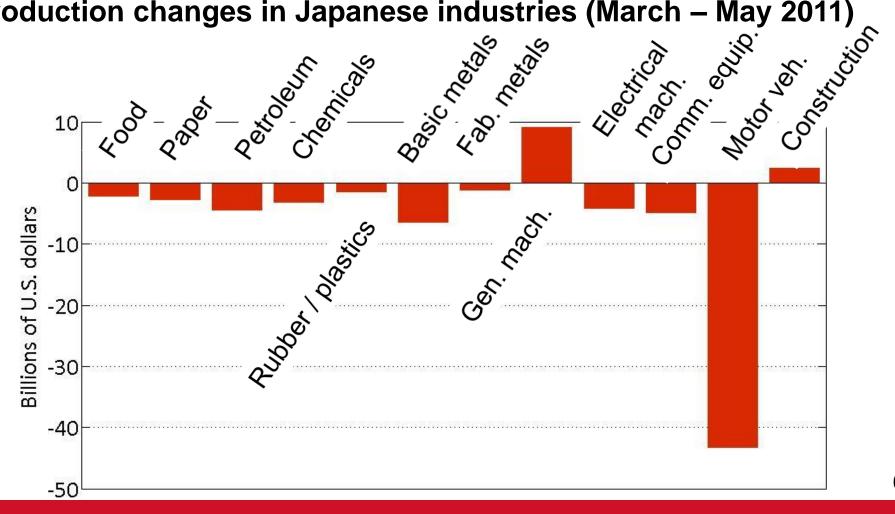




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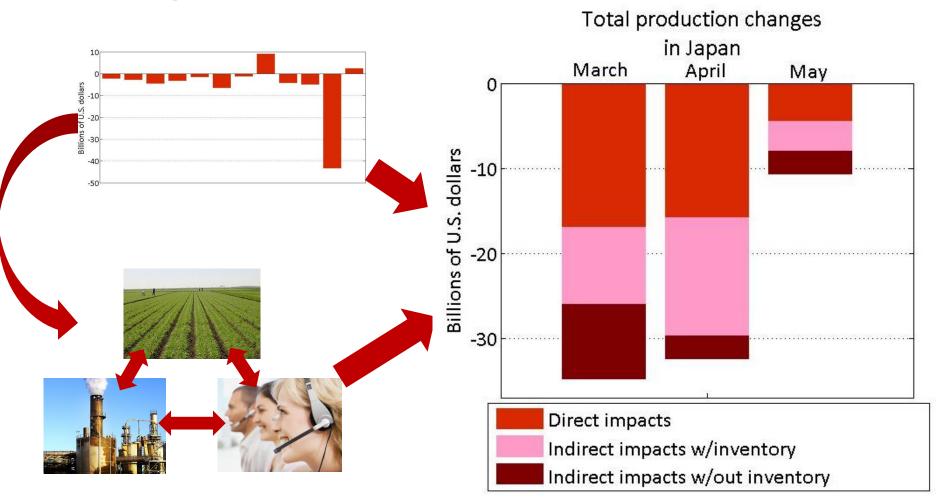
Economic impacts of Japanese earthquake and tsunami

Production changes in Japanese industries (March – May 2011)



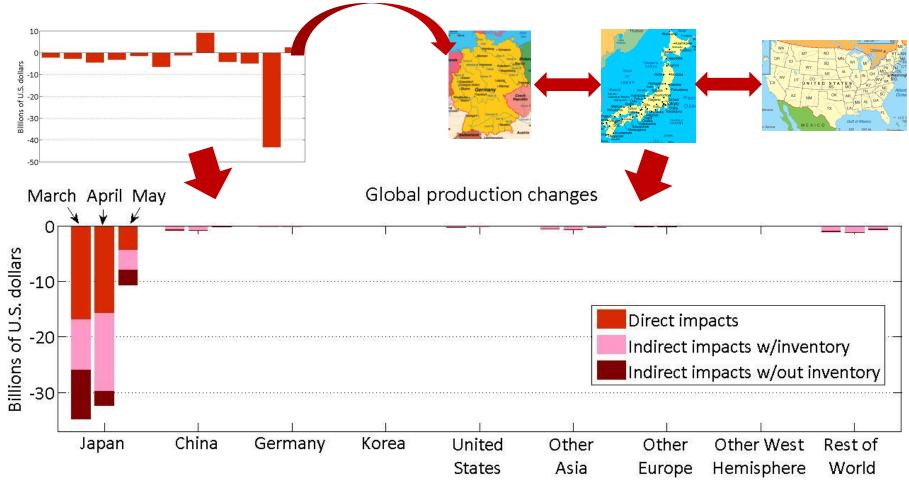
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Economic impacts of Japanese earthquake and tsunami



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International economic impacts of Japanese earthquake and tsunami

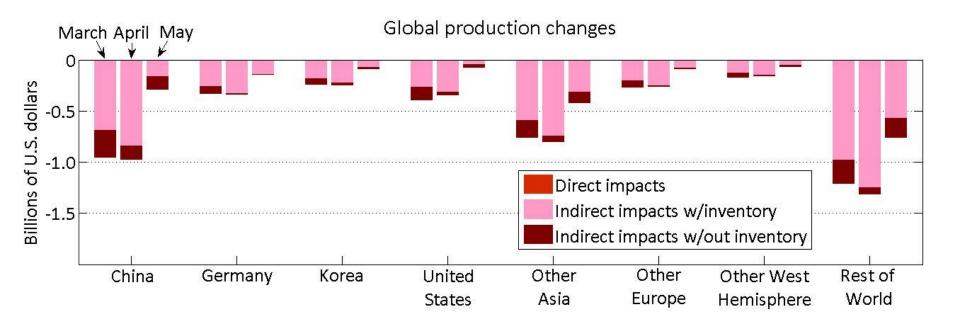


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International economic impacts of Japanese earthquake and tsunami

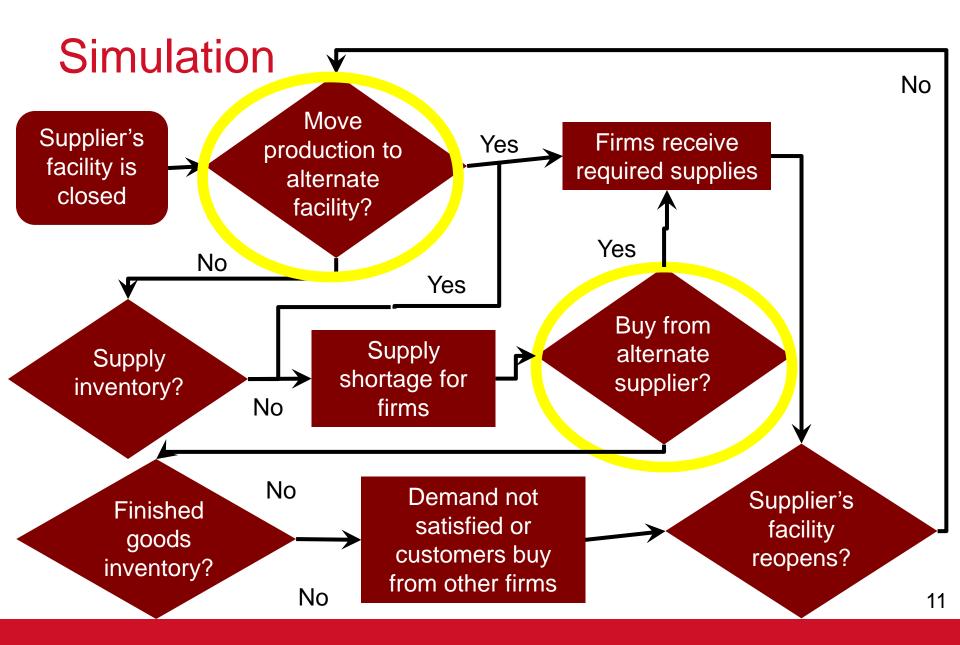


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Economic input-output models

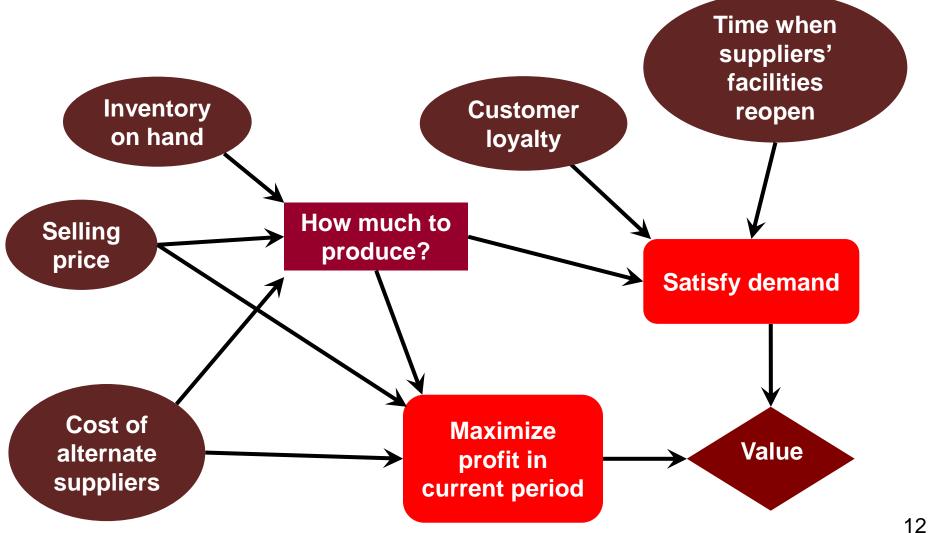
- Comprehensive study of economic consequences from disruptions (both historical and hypothetical)
- Better models of how industries behave during a disruption
- Better dynamic economic model

MacKenzie, C.A., Santos, J.R., & Barker, K. (2014). Measuring changes in international production from a disruption: Case study of the Japanese earthquake and tsunami. *International Journal of Production Economics*, 138(2), 293-302.



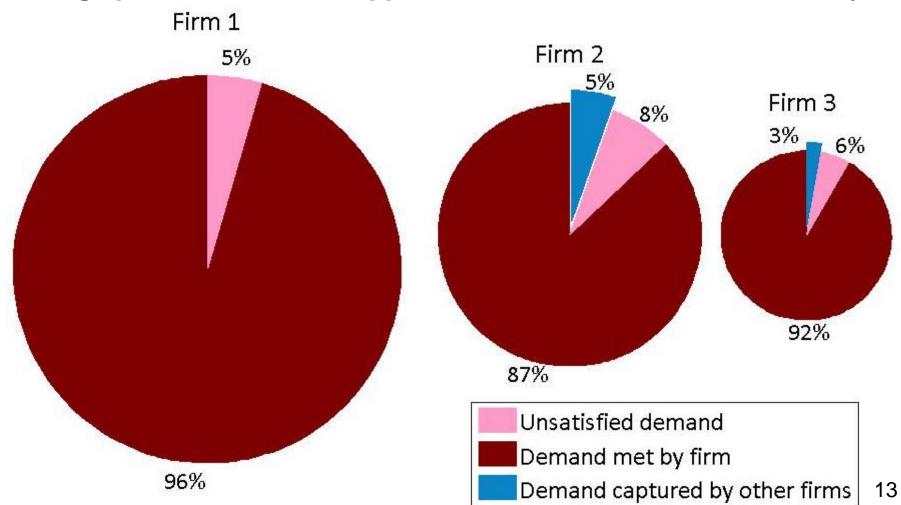
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Firm's decision



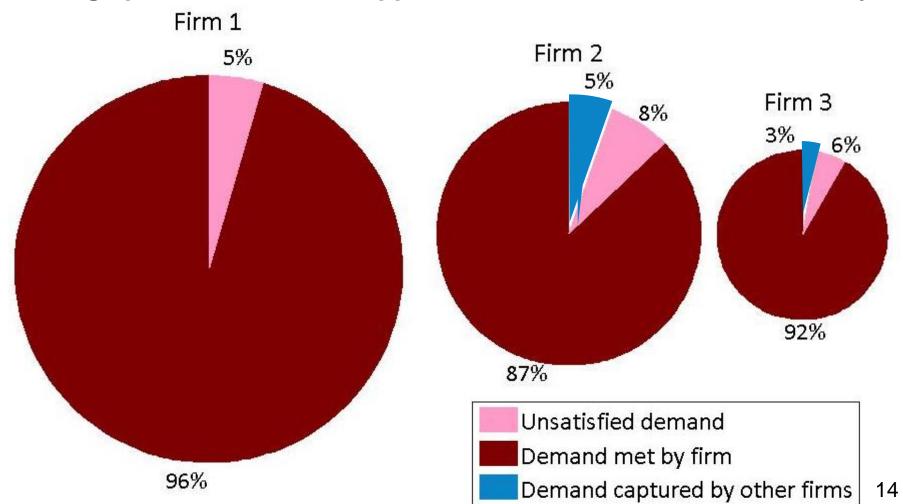
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Average production when suppliers do not move to alternate facility



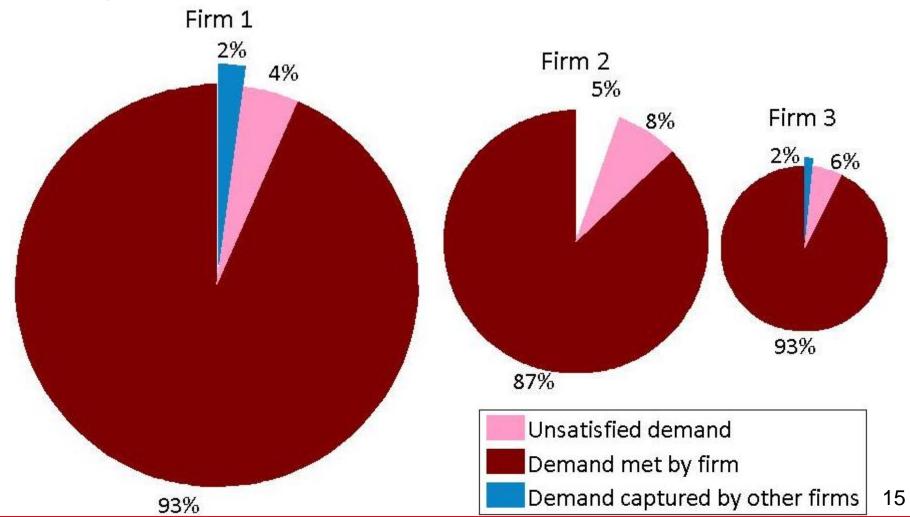
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Average production when suppliers do not move to alternate facility



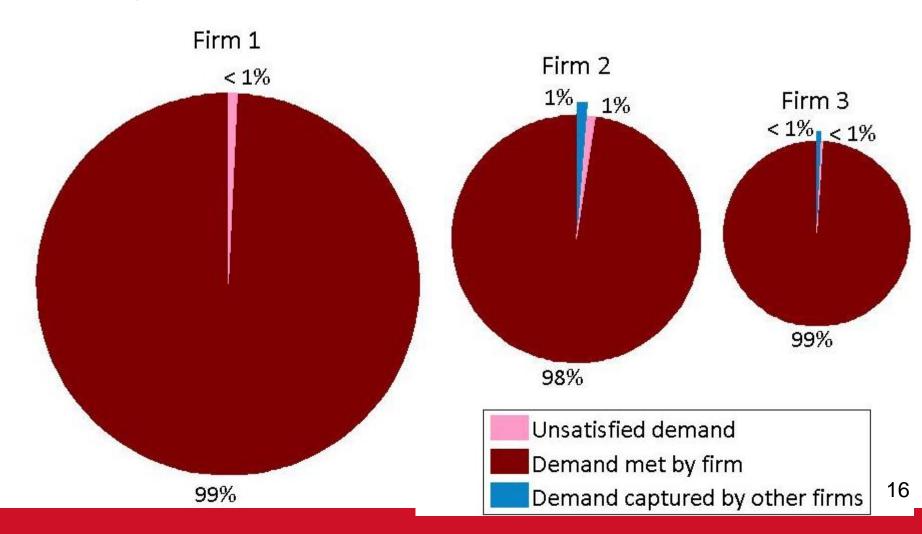
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Average production when suppliers do not move to alternate facility



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Average production when suppliers move to alternate facility



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Supply chain risk management

- Mitigating risk of supply chain disruption vs responding to disruption
- More realistic model of company behavior
- Use of game theory for severe supply chain disruptions

MacKenzie, C.A., Barker K., & Santos, J.R. (2014). Modeling a severe supply chain disruption and post-disaster decision making with application to the Japanese earthquake and tsunami. *IIE Transactions*, 46(12), 1243-1260.

Deepwater Horizon oil spill









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Impacted area

Texas, Louisiana, Mississippi, Alabama, and Florida



Directly impacted industries

Fishing



Real estate



Amusements



Accommodations



Oil and gas



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Resource allocation model

- Allocating resources prior to disruption
 - Reduces probability of disruption
 - Reduces direct impacts if disruption occurs
- Allocating resources after disruption
 - Allocation to all industries helps all industries recover
 - Allocation to individual industry helps just that industry recovery
- Allocation reduces impacts via an exponential function
- Objective: minimize expected economic losses

Parameter estimation for fishing





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\$62 million lost sales from Gulf Coast
fishing
→ 0.84% of region's fishing and forestry

production (direct impacts)

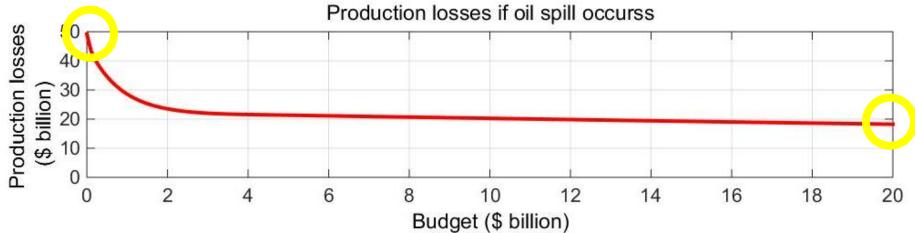
Studies on food safety and impact of positive media stories

→ \$792,000 to reduce losses by \$40 million (effectiveness parameter)



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Model results



Industry	Millions of dollars anocated to each industry				
Fishing	0	46	46	46	
Real estate	0	0	0	0	
Amusements	25(<mark>-</mark>	1,209	1,209	1,209	
Accommodations	379	1,752	1,752	1,752	
Oil and gas	372	1,011	1,011	1,011	
All industries	0	981	5,981	15,381	
Total budget	1,000	5,000	10,000	20,000	

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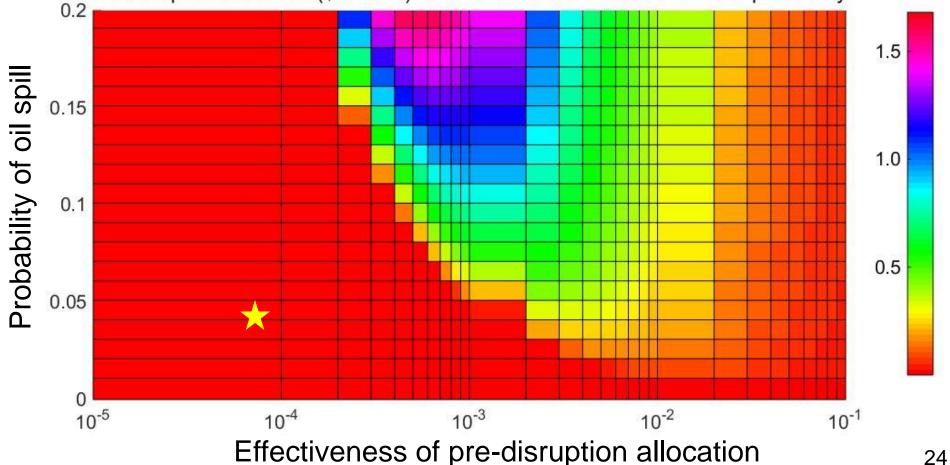
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Sensitivity analysis

\$10 billion budget

Pre-disruption allocation (\$ billions) for different effectiveness and initial probability



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How much should we prepare for disruptions?

- More general model of preventing, preparing for, and responding to disruptions
- Include more uncertainty and multiple consequences
- Dynamic model

MacKenzie, C.A., Baroud, H., & Barker, K. (2014). Static and dynamic resource allocation models for recovery of interdependent systems: Application to the *Deepwater Horizon* oil spill. In press. DOI: 10.1007/s10479-014-1696-1

Disaster resilience

System performance

Time

Superstorm Sandy

- October 2012
 - East coast of the U.S.
 - Second costliest hurricane in U.S. history
- ConEdison Electric Utility
 - 670,000 New York city customers without electricity
 - Approximately 1/5 of ConEdison's customers
 - Duration: 13 days





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ConEdison's Post-Sandy Plan

- \$1 billion over 4 years to increase resilience of electric power network
- Hardening activities (reduce initial impacts)
 - Trimming trees around power lines
 - Building higher flood plains
 - Backup power for substations
- Restoration activities (reduce time to recovery)
 - Smart-grid technologies
 - Preemptively shutting down steam plants
 - Deploying advance teams before the storm

Consolidated Edison Co. of New York. (2013). Post-Sandy enhancement plan. Orange and Rockland Utilities.

Allocation results

Optimal amount (in millions of dollars) to allocate to reduce initial impacts from a \$1 billion budget

	Allocation function	Amt		Allocation function	Amt
Certainty	Linear	0		Linear	0
	Expon	1000	Uncertainty with dependence	Expon	1000
	Quadratic	762		Quadratic	840
	Logarith	648	·	Logarith	470
Uncertainty with inde- pendence	Linear	0		Linear	0
	Expon	1000	Robust	Expon	0
	Quadratic	556	allocation	Quadratic	21
	Logarith	494		Logarith	286

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Resilience

- Apply allocation model to specific projects
- Resources can improve both factors simultaneously
- Incorporating resilience with uncertainty about disruption
- Social, economic factors for resilience

MacKenzie, C.A., & Zobel, C.W. (2015). Allocating resources to enhance resilience, with application to the electric power network. *Risk Analysis*. In press. DOI: 10.1111/risa.12479

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My own research hints

- Research what interests you
- Brainstorm early
 - Be familiar with the literature but do not feel like you have to read everything before you start your own research
 - Look for possible extensions at end of journal articles
 - Relax an assumption
- Apply a model used in one area to another area